## INDIANA UNIVERSITY

## **Student Transportation Board**

## **Summary Minutes**

Distinguished Alumni Room Indiana Memorial Union Monday March 20, 2017 7 PM

- 1. Call to Order
- 2. Introductions of Members, Staff, and Guests
- 3. Approval of Agenda: (additions and/or deletions)- none
- 4. Approval of Minutes for Regular Meeting on February 20, 2017 -no changes
- 5. February 2017 Ridership Report (Information Item) lots of notes:
  - a. The data is missing at least 6 busses worth of data. There is the hardware people coming in on Wednesday to look at the hardware. As soon as we can get them fixed/have an estimate of data the reports will be revised to reflect the most accurate data possible.
- 6. Committee For Fee Review Submittals (Information Item)
  - a. What was submitted: See the file in Box.
  - b. The freeze on fees going up will likely stay in place, but we are requesting a 2% increase.
  - c. If we do not get approval will we be okay? Short answer: yes. What is important is that fee increase stays in pace with inflationary costs over time.
  - d. We will likely know sometimes in early April. Previous presentations are in Box for those who want to see what is presented. When we know date and time for presentation we will share that information.
- 7. Proposed FY 2018 Service Options (Discussion Item)
  - a. Hard to project/know how many staff we will have (both full and part time). Knowing that what are the priorities of the STB? Lost 4 people in Dec, was able to fill one, left 3 unfilled positions.
  - b. Not that we cannot afford the overtime, there is a physical limit to amount of overtime.
  - c. It will be summer before we know where we stand in terms of staffing.

- i. What are our number of trainees? 11 for first and 3 for the second. 7 are on track to be full time.
- ii. Kyle says that with those numbers that we should be on track to not need to cut service

iii.

- d. Speaking of priorities Special services?
- e. In the past: top priority is bus service while classes are in session.
- f. Priorities do not really conflict with each other. For example summer session and regular semester
- g. Are we having trouble filling weekends because people don't want to work weekends. Perry: yes, Brian mostly the night owl has trouble filling.
  - i. How did NO start? Students organized. It used to be run by BT and was not run on a schedule or a route, it was almost a large taxi.
  - ii. We got together with BT and their 6 and 9 route and the on campus service.
  - iii. Are we having good ridership? Yeah. It might be down from previously? Uber might be cutting into our ridership?
  - iv. NO serving mostly underage people not going to bars, so not a big issue that our last service for NO doesn't cover after the bars close.
  - v. NO has never gone uncovered even though there is 1 out of 4 shifts open right now.
  - vi. Question about scheduling everyone picks a given shift for the entire semester. Looking at going back to teaming up so that folks would work fewer NO runs, so that they would not be working every single weekend.
  - vii. Big issue comes from the number of part timers- when there were more part timers there was competition for shifts. Now with fewer part timers there is less competition for shifts. Used to have 60 part timers, now have around 30. Service has not changed much in the two years since the change in staffing.
- h. Advertising for part timers. Had a meeting with Talent Acquisition. Going further with IU communications. Will have update next time and an agenda item.

## 8. Comments by Members and Guests

- a. Revisit the Z route idea? May or may not be contingent upon employees. We can discuss it in April.
  - i. Like an A but in reverse. Come down Fee go right and do an reverse A route
  - ii. Consider finding a way to hit the SRSC, but that would mean not stopping at Kelly
  - iii. Used to be a SRSC shuttle, ridership was so low.
  - iv. But there is a new Dorm coming and on campus living is increasing.
  - v. There is a stop on the B route. The concern is particularly at night and in bad weather. Also B route is seen as the "Greek bus" E route also stops at Campus View

- vi. Concerns about turns and intersections as well as the time it would take to send a bus down Law Lane.
- 9. Next Meeting: Monday April 17, 2017 PM at 7 PM- Distinguished Alumni Room, IMU
- 10. Adjournment by 8:30 PM